

Hannah Cahill

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Professional Summary

Information Technology graduate with experience in web development, technical troubleshooting, and customer support. Skilled in JavaScript, React, SQL, WordPress, Git, SSH, and Linux environments, with strong proven leadership and customer service experience skills. Passionate about solving technical problems and seeking IT support, Help Desk, or Junior Systems Analyst position where I can contribute technical expertise while continuing to develop infrastructure and networking skills.

Technical Skills

- Languages: JavaScript, TypeScript, Python, PHP | Web: HTML5, CSS3, React | Database: MySQL |
- Tools: Git, GitHub, WordPress, Figma, Microsoft Office, Linux, SSL, SSH

Education

University of Wisconsin-Milwaukee

September 2019 – December 2024

- Bachelor of Science in Information Science and Technology | Minor: Criminal Justice

Projects

Portfolio Website

May 2024 – Present

- Designed and developed a responsive HTML/CSS website from scratch to showcase technical projects and accomplishments.
- Provisioned and configured a Linux server through SSH from a base OS installation
- Configured a secure web server with HTTPS using Certbot for automated SSL certificate issuance and renewal.
- Implemented UFW firewall rules to restrict inbound traffic and improve server security
- Deployed and maintain a live production website showcasing technical projects and development experience

Experience

Five Below – Mundelein, IL

May 2024 – Present

Part Time Support Lead Manager

- Supervise daily operations, cash reconciliation, opening/closing procedures
- Promoted to Support Lead (Aug 2025); Employee of the Month (Mar 2025).

JCPenney – Johnsburg, IL

July 2022 – August 2022

Cashier

- Managed POS transactions and customer issue resolution.

A True Love and Loyalty Pet Grooming

July 2021 – November 2021

Assistant Pet Groomer

- Washed pets, fed animals, walked dogs, cleaned, and assisted with grooming.

Leadership & Achievements

Assistant Cheerleading Coach

- Mentored and trained youth athletes for four years.
- Ran cheerleading clinics that helped high school and college students learn new skills

UW-Milwaukee Cheerleading Nationals Team

- Placed 5th in the USA in 2024

Competed at Varsity Spirit Summit National Championship for cheerleading

- Team placed 11th in the USA